

HouseMark^{HM}

data | analysis | intelligence | insight | solutions

Sector scorecard

Phoenix Community Housing

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Date Range

This report uses data for the following periods. Note that the data can be sourced from various different modules, and the period may differ between modules. As a default HouseMark will provide you with the most recent data for your organisation.

Performance data - 2018/2019 Q4

Sector scorecard - 2018/2019

Development - 2017/2018

STAR - 2018/2019 - Allow data up to 2 years old

Headline cost benchmarking - 2018/2019

Joint costs - 2018/2019 - Allow data from previous year

Peer group

This report uses the following peer group parameters. The organisations you are compared to within this report are only those that fall within these parameters and have provided valid data for the date range(s) selected.

Stock - Between 0 and 15000

Regions - London

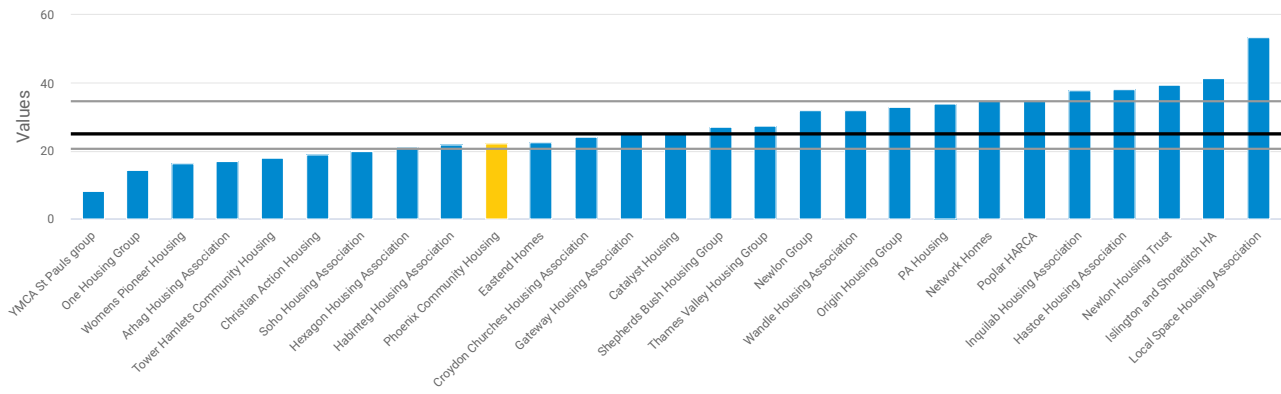
Organisation Types - All types

DLO - Yes, No, No data

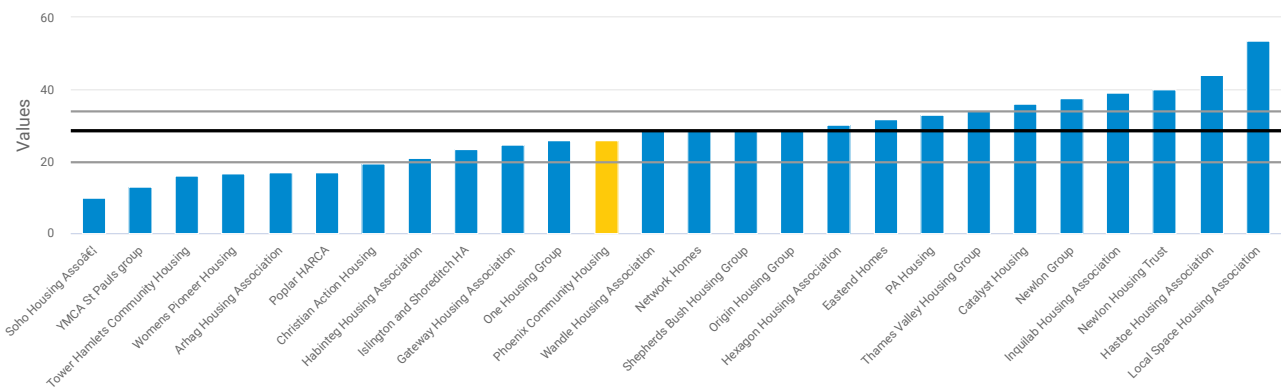
Is Dynamic - Yes

Business health

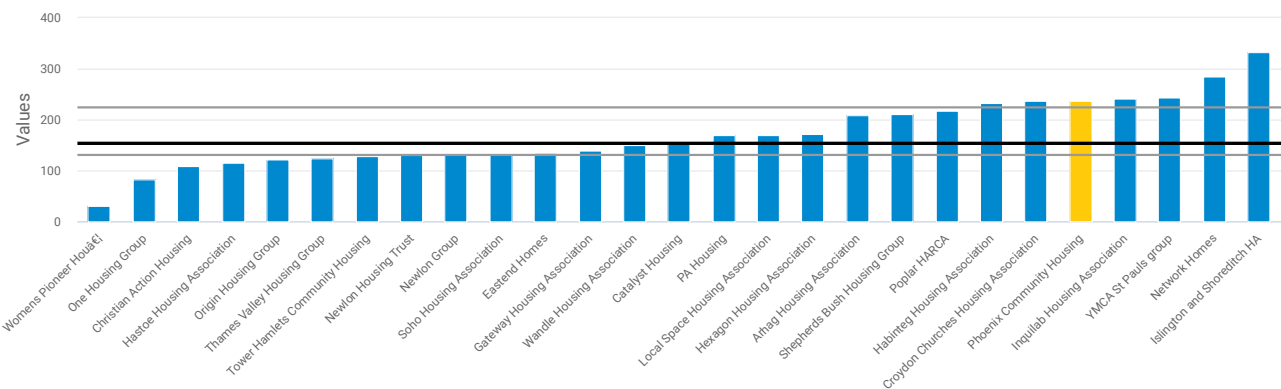
Operating margin (SS)



Operating margin (social housing lettings) (SS)

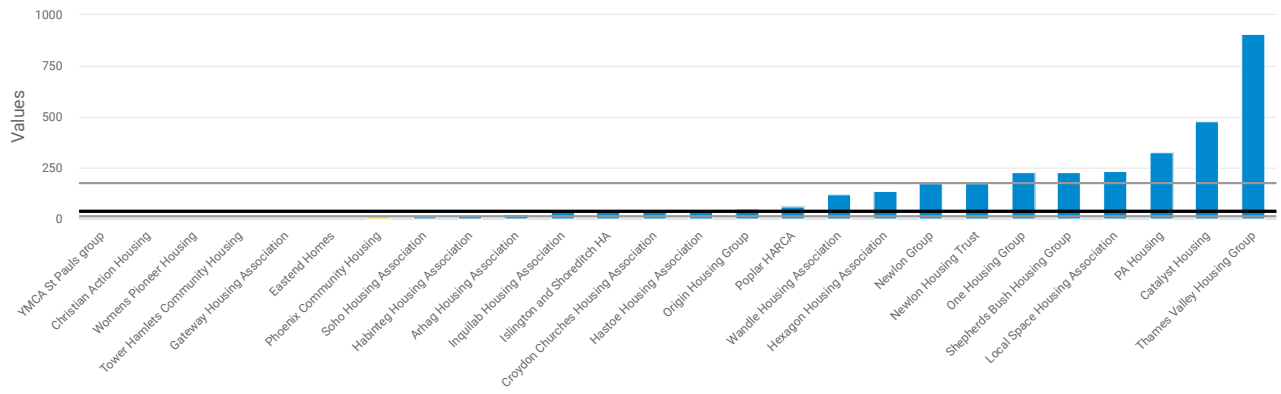


Interest cover - EBITDA (MRI) (SS)

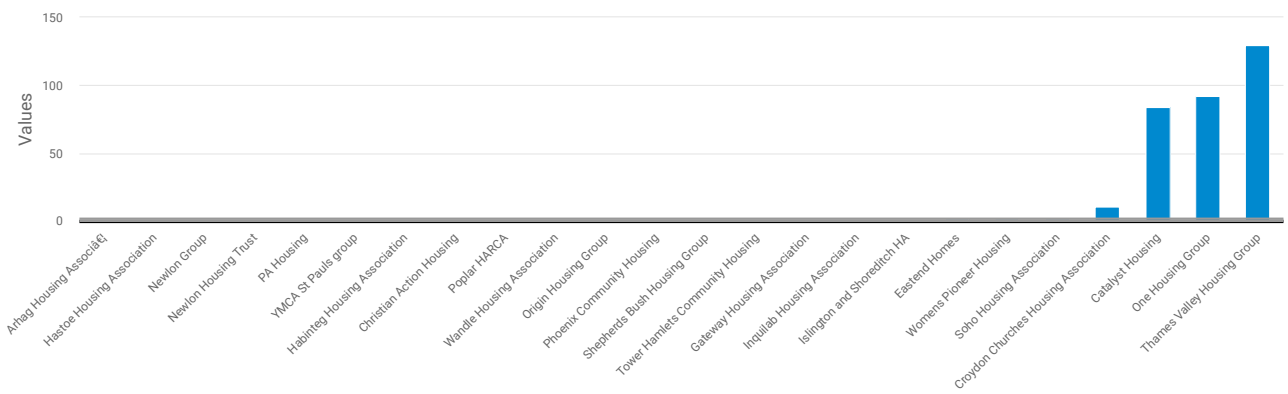


Development (capacity and supply)

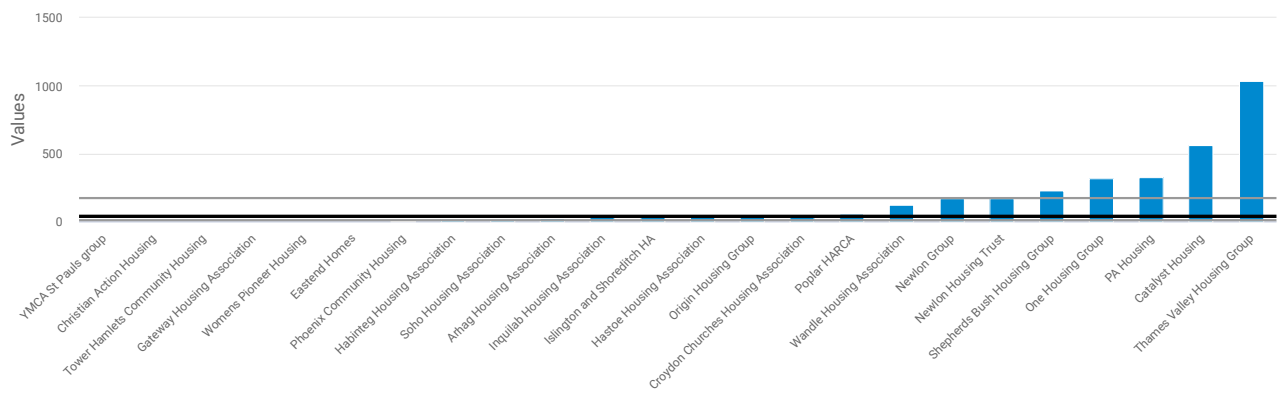
Units developed (absolute) - social (SS)



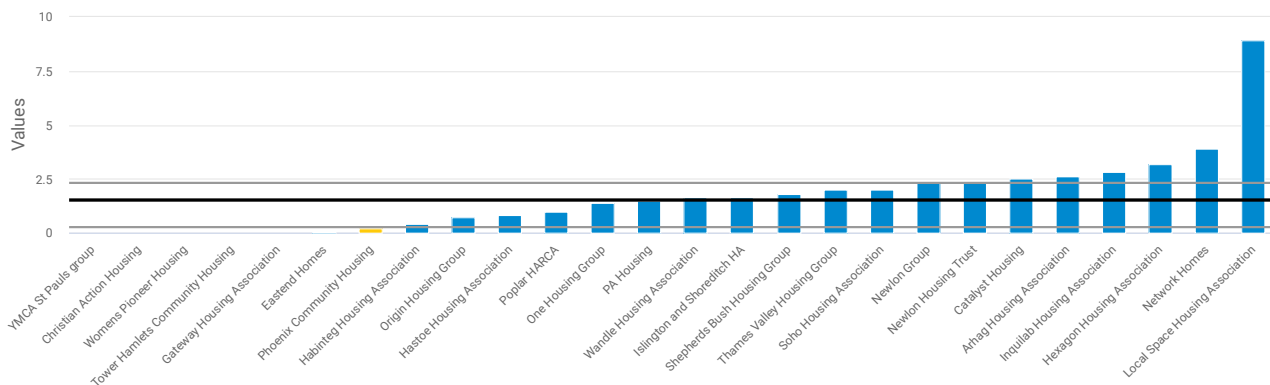
Units developed (absolute) - non-social (SS)



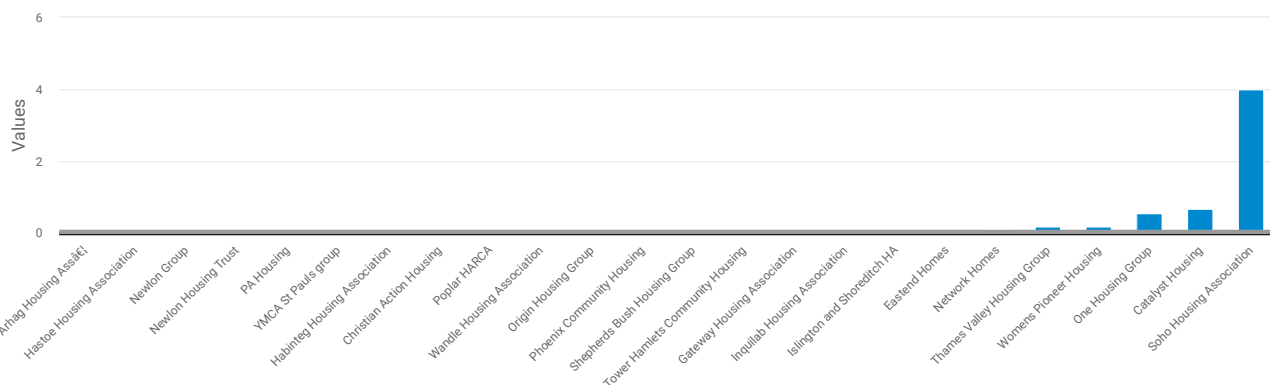
Units developed (absolute) - total (SS)



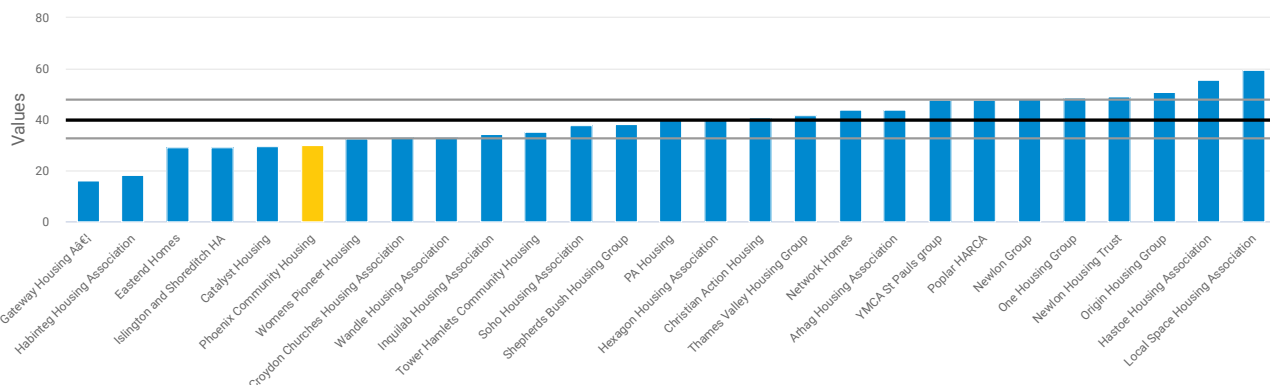
Units developed (as a % of units owned) - social (SS)



Units developed (as a % of units owned) - non-social (SS)

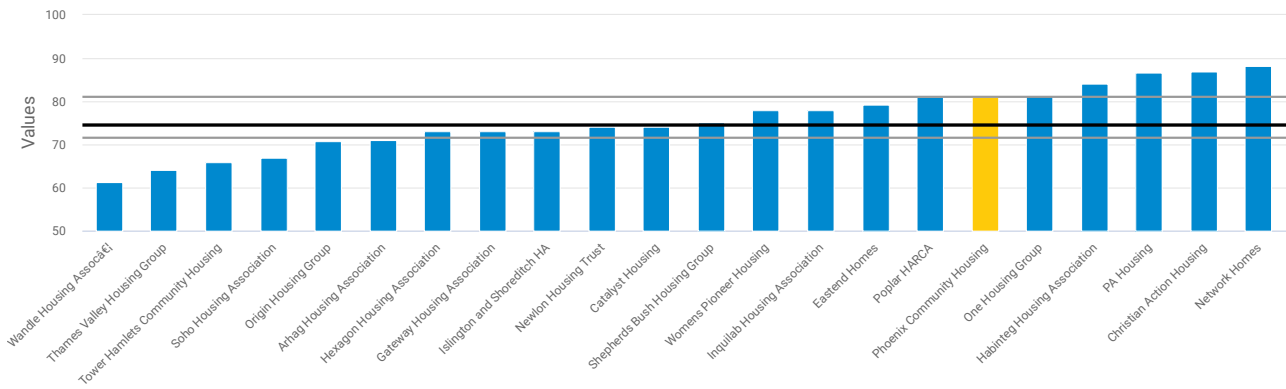


Gearing 2018 (SS)

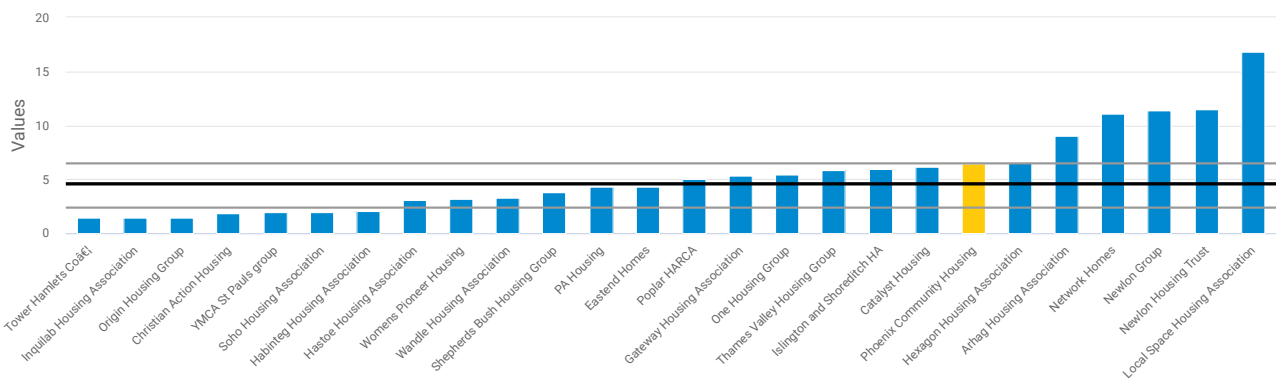


Outcomes delivered

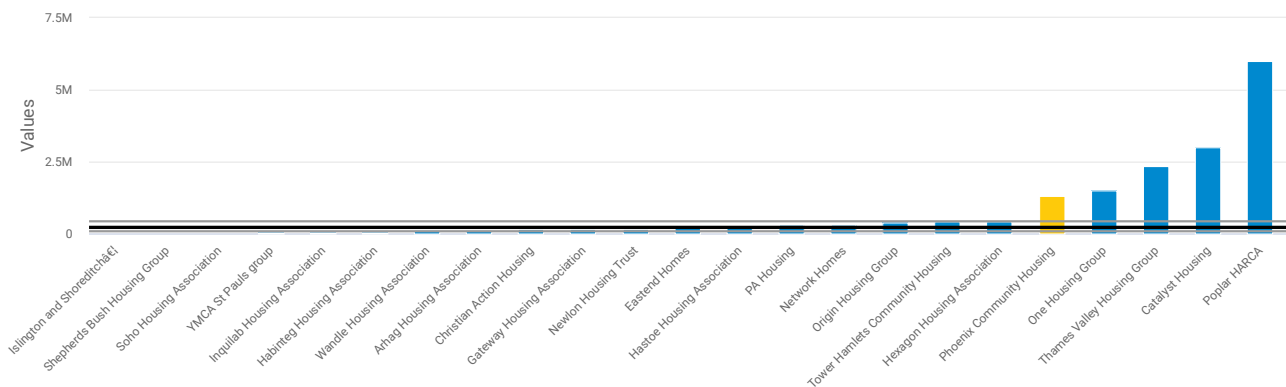
Satisfaction with the overall service provided (SS)



Reinvestment % (SS)

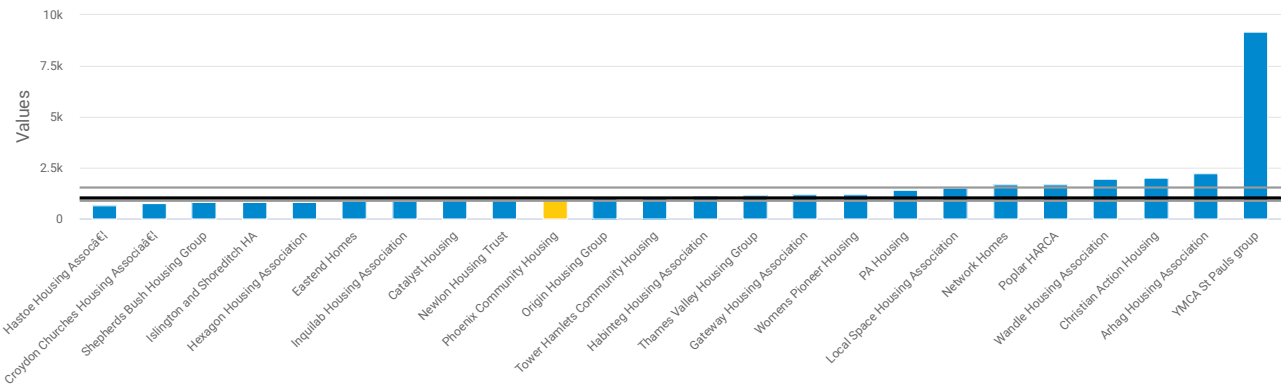


Investment in community activities (SS)

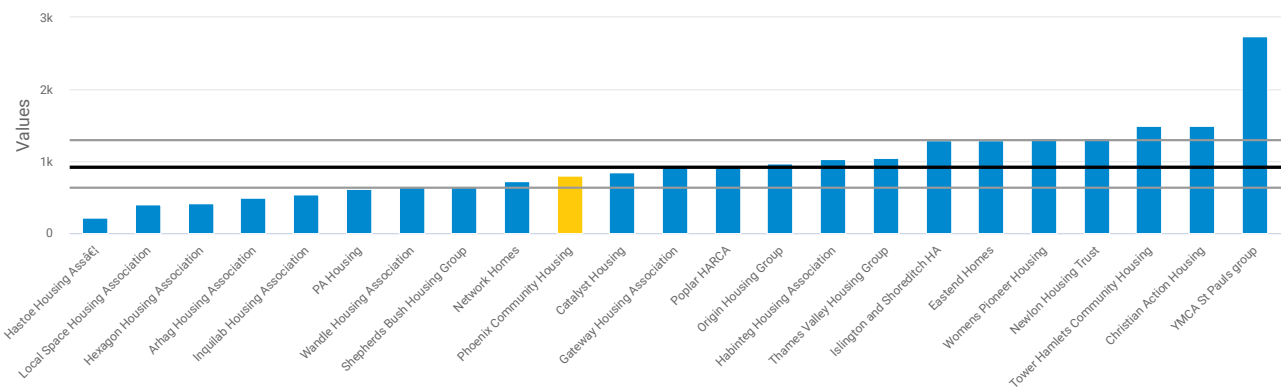


Operating efficiencies

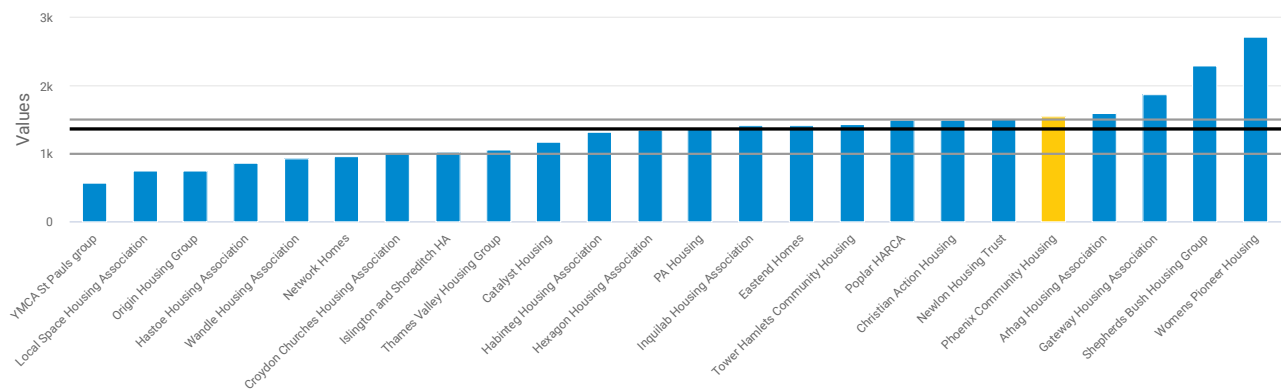
Management CPU (SS)



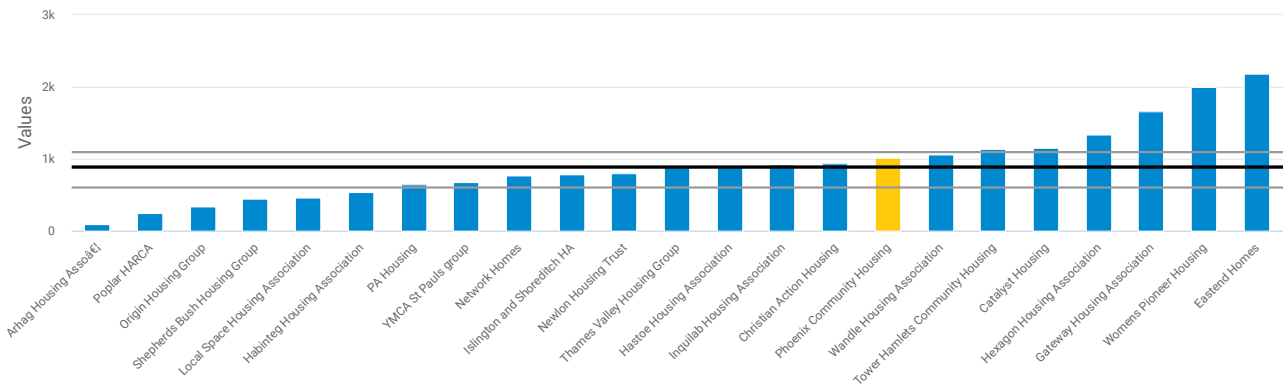
Service charge CPU (SS)



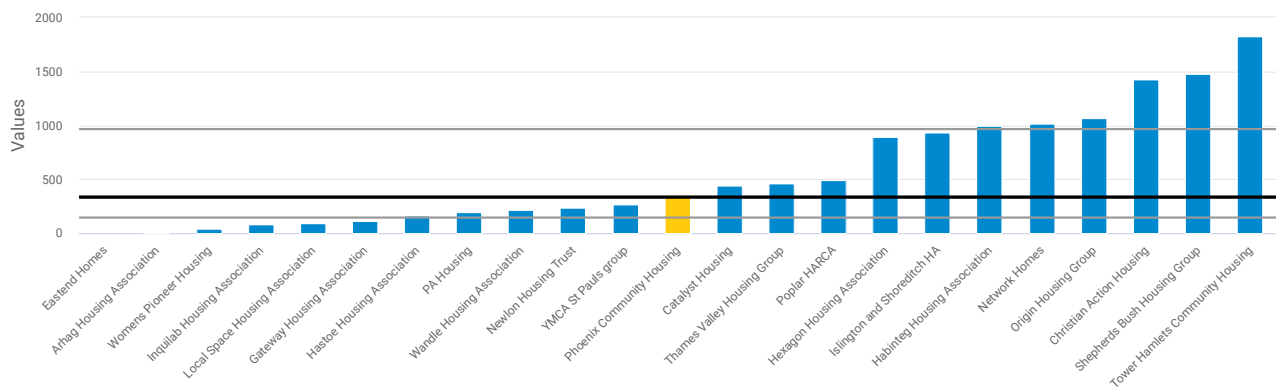
Maintenance CPU (SS)



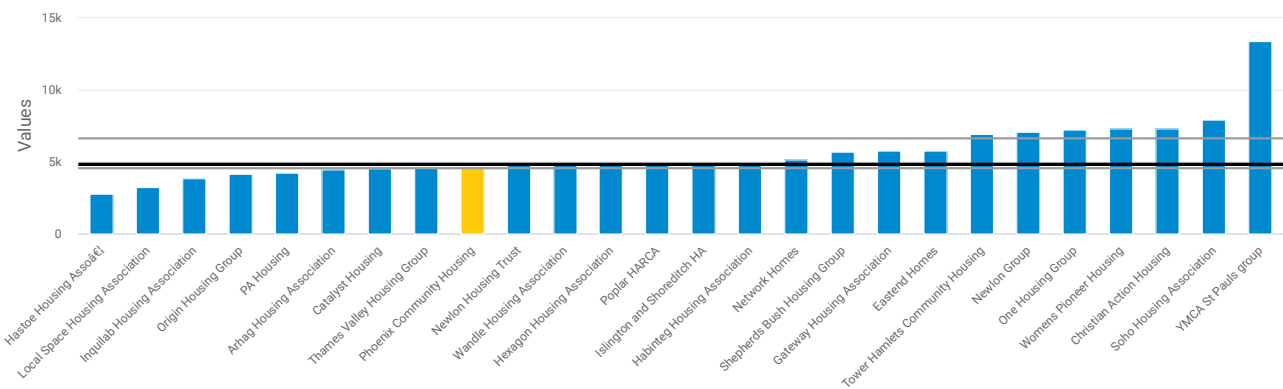
Major repairs CPU (SS)



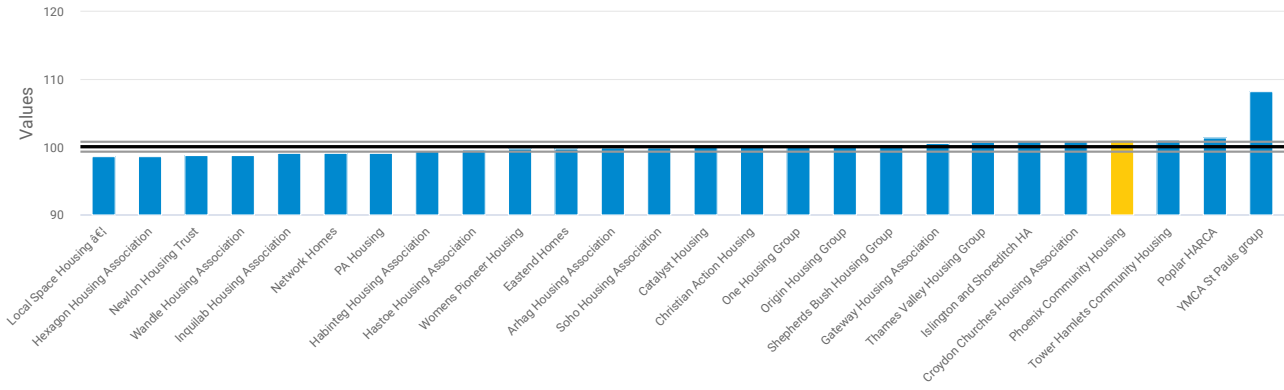
Other social housing costs CPU (SS)



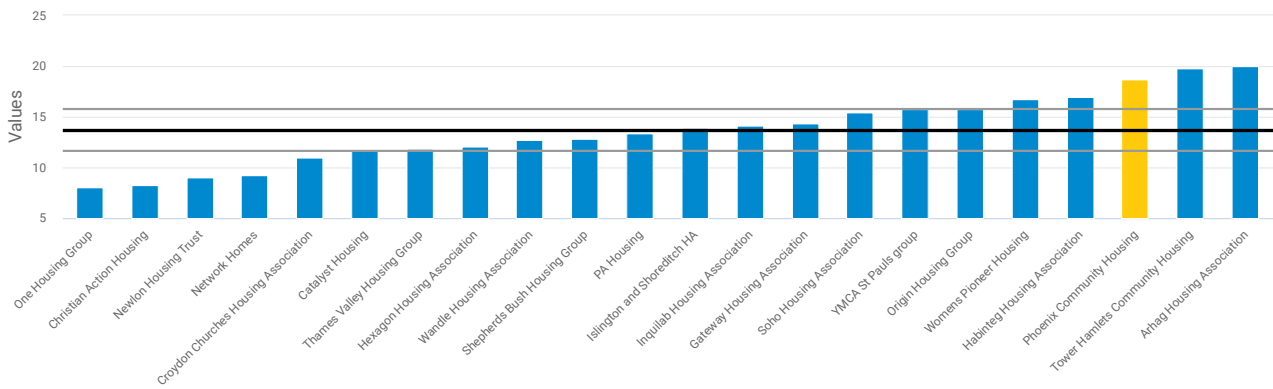
Headline social housing CPU (SS)



Rent collected % (SS)

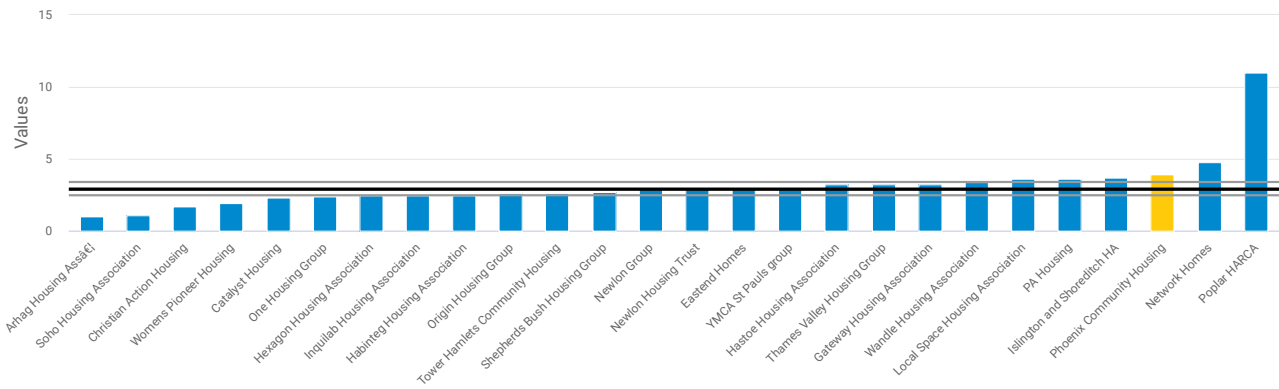


Overheads as a % of turnover (SS)

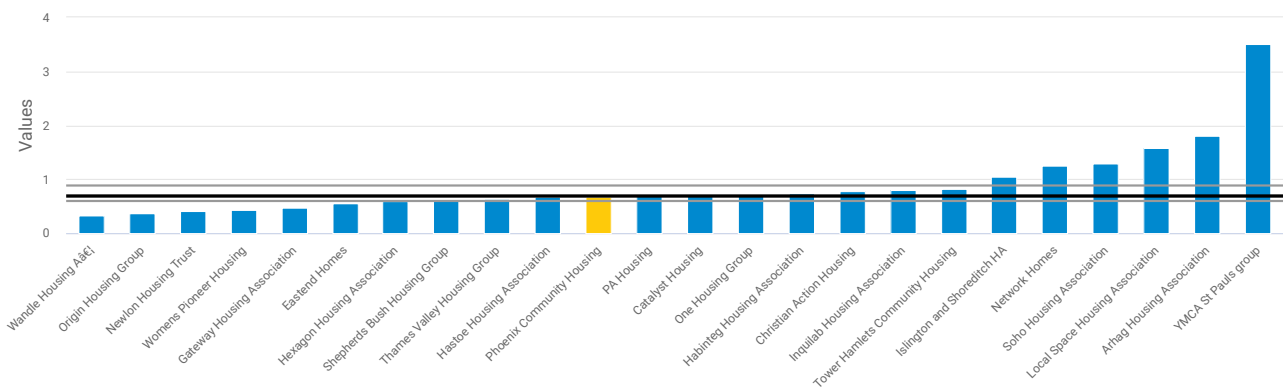


Effective asset management

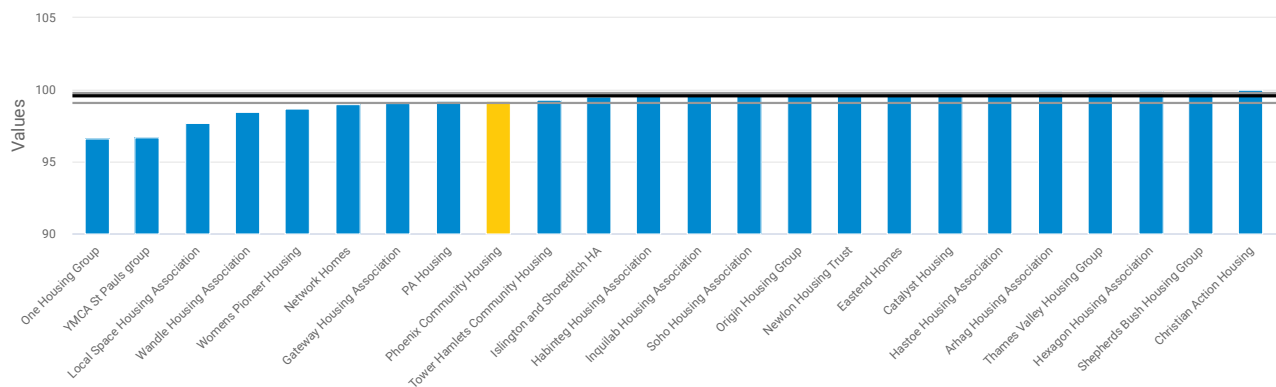
Return on capital employed (ROCE) (SS)



Ratio of responsive repairs to planned maintenance (SS)



Occupancy (SS)



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